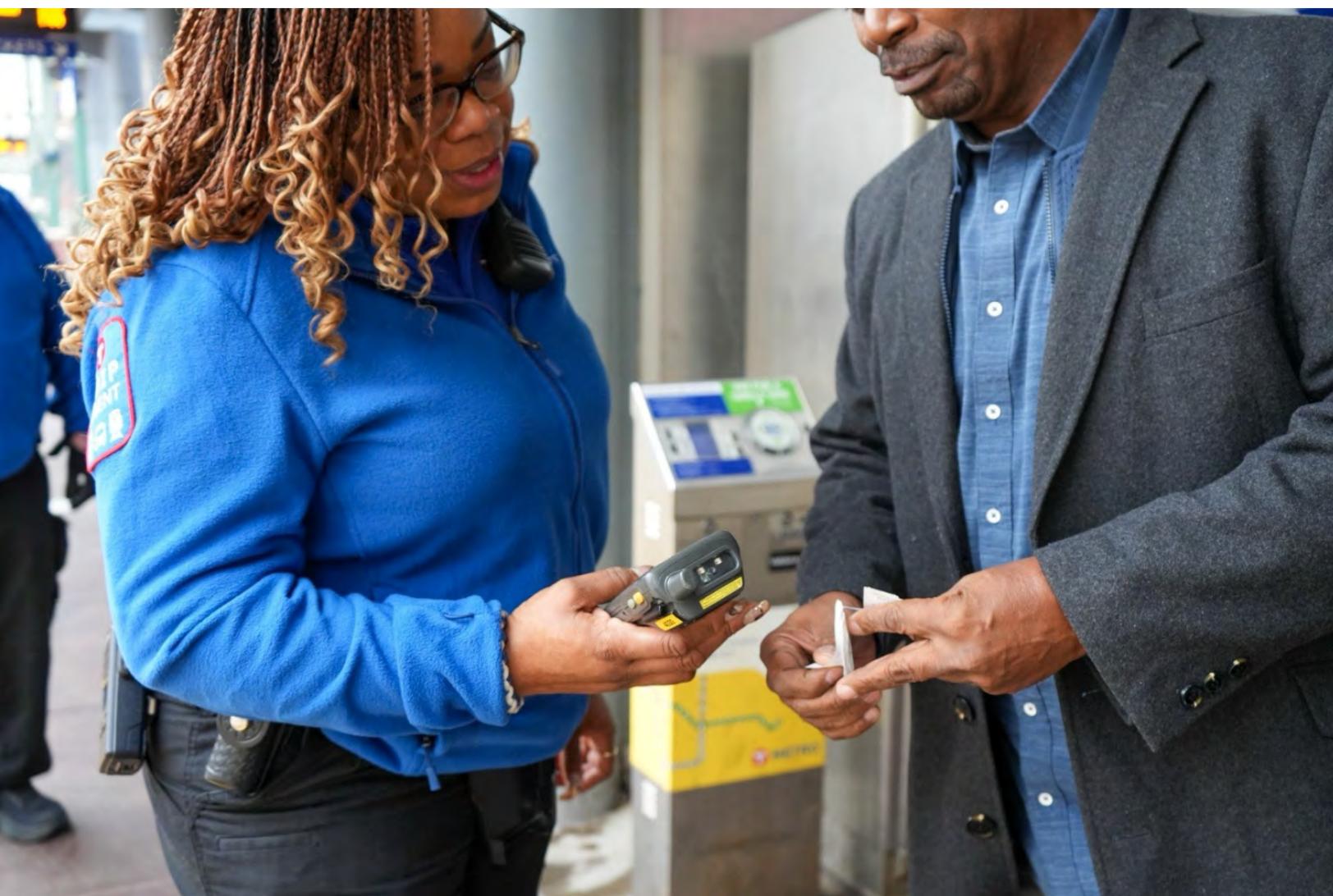




Transit Safety and Rider Experience

A Report to the Minnesota Legislature

February 2026



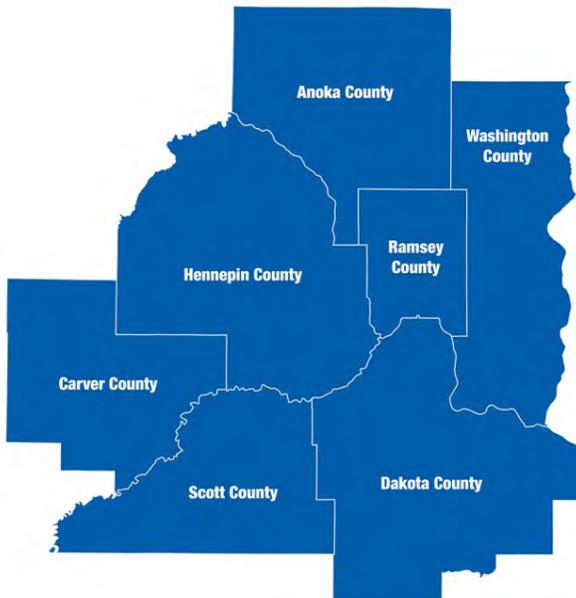
Transit Safety and Rider Experience: A Report to the Minnesota Legislature

The Council’s mission is to foster efficient and economic growth for a prosperous metropolitan region.

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The Metropolitan Council is the regional planning organization for the seven-county Twin Cities area. The Council operates the regional bus and rail system, collects and treats wastewater, coordinates regional water resources, plans and helps fund regional parks, and administers federal funds that provide housing opportunities for low- and moderate-income individuals and families. The 17-member Council board is appointed by and serves at the pleasure of the governor.

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Background

About This Report

The report on Transit Safety and Rider Experience is submitted annually to the Minnesota Legislature to satisfy the requirements of [Minnesota Statutes, section 473.4077](#) which requires the Metropolitan Council (the Council) to provide an annual report by February 15 each year on transit safety and rider experience to the chairs and ranking minority members of the legislative committees with jurisdiction over transportation policy and finance.

Legislative Report Requirements

The Transit Safety and Rider Experience report includes all the requirements outlined in [Minnesota Statutes, section 473.4077](#).

473.4077 LEGISLATIVE REPORT; TRANSIT SAFETY AND RIDER EXPERIENCE.

Subdivision 1. **Definitions.**

For purposes of this section, the terms defined in section 473.4075 have the meanings given.

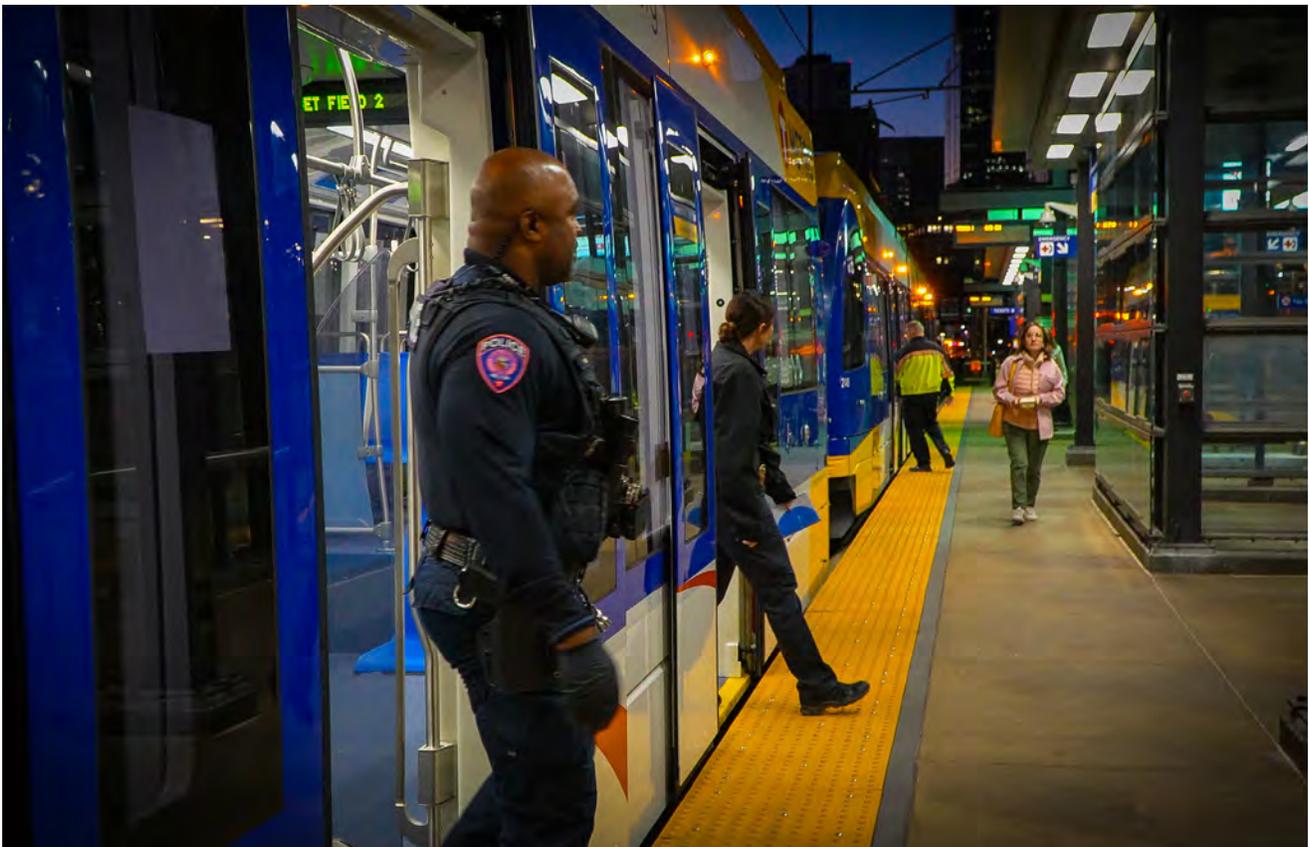
Subd. 2. **Legislative report.**

(a) Annually by February 15, the council must submit a report on transit safety and rider experience to the chairs and ranking minority members of the legislative committees with jurisdiction over transportation policy and finance.

(b) At a minimum, the report must:

- (1) provide an overview of transit safety issues and actions taken by the council to improve safety, including improvements made to equipment and infrastructure;
- (2) provide an overview of the rider code of conduct and measures required under section 473.4065;
- (3) provide an overview of the transit rider investment program under section 473.4075 and the program's structure and implementation;
- (4) provide an overview of the activities of TRIP personnel, including specifically describing the activities of uniformed transit safety officials;
- (5) provide a description of all policies adopted pursuant to section 473.4075, the need for each policy, and a copy of each policy;
- (6) if the council adopted an alternative resolution procedure pursuant to section 473.4075, subdivision 8, provide:
 - (i) a description of that procedure;
 - (ii) the criteria used to determine financial hardship; and
 - (iii) for each of the previous three calendar years, how frequently the procedure was used, the number of community service hours performed, and the total amount paid as prepayment of transit fares;
- (7) for each of the previous three calendar years:
 - (i) identify the number of fare compliance inspections that were completed, including the total number and the number as a percentage of total rides;

- (ii) state the number of warnings and citations issued by the Metro Transit Police Department and transit agents, including a breakdown of which type of officer or official issued the citation, the statutory authority for issuing the warning or citation, the reason given for each warning or citation issued, and the total number of times each reason was given;
 - (iii) state the number of administrative citations that were appealed pursuant to section 473.4075, the number of those citations that were dismissed on appeal, and a breakdown of the reasons for dismissal;
 - (iv) include data and statistics on crime rates occurring on public transit vehicles and surrounding transit stops and stations;
 - (v) state the number of peace officers employed by the Metro Transit Police Department;
 - (vi) state the average number of peace officers employed by the Metro Transit Police Department; and
 - (vii) state the number of uniformed transit safety officials and community service officers who served as transit agents;
- (8) analyze impacts of the transit rider investment program on fare compliance and customer experience for riders, including rates of fare violations; and
- (9) make recommendations on the following:
- (i) changes to the administrative citation program; and
 - (ii) methods to improve safety on public transit and transit stops and stations.



Executive Summary

Key Transit Safety and Rider Experience Initiatives in 2025

Highlights include:

- **Expanded the Transit Rider Investment Program (TRIP).** TRIP Agents are primarily responsible for inspecting fares, assisting riders, and upholding the rules for riding. In 2025, we hired 76 more TRIP Agents for a total of 130 by the end of 2025. Hiring will continue to ramp up and by the end of 2026, we aim to have more than 215 TRIP Agents working on light rail and bus rapid transit lines.
- **Increased investment in supplemental security.** On Nov. 30, 2025, we expanded the number of light rail stations and other boarding locations with supplemental security officers, tripling hours of coverage when comparing December 2025 to December 2024.
- **Strengthening partnerships with community-based organizations.** To continue and expand upon our work with community-based organizations, we are seeking a vendor or vendors to provide outreach on transit lines and offer referrals to social services. We currently partner with organizations that work closely with the Metro Transit Police Department's Homeless Action Team, which can connect people to emergency shelter, housing vouchers, and other resources.
- **Growing the Metro Transit Police Department.** As part of the department's ongoing efforts to bring on more police officers, we've developed a Pathways Program that provides students studying to become police officers the opportunity to work part-time as Community Service Officers (CSOs) while receiving benefits and tuition assistance.
- **Invested in capital improvements to enhance safety and rider experience.** Ongoing station improvements focus on design elements that increase visibility, durability, and rider comfort, including public art and materials less prone to vandalism. These investments come in addition to planned renovations at the Lake Street/Midtown and Franklin Avenue stations in 2027.

Overview of Transit Safety & Rider Experience Issues and Actions

Legislative requirement: Provide an overview of transit safety issues and actions taken by the Council to improve safety, including improvements made to equipment and infrastructure.

About Metro Transit's Safety & Security Action Plan

Metro Transit's Safety & Security Action Plan was developed based on feedback from employees, customers, and community members and at the direction of Metropolitan Council's Metro Transit Police Work Group. The Safety & Security Action Plan guides our work to improve conditions on the system, train and support employees, and engage customers and partners.

The plan was endorsed by the Metropolitan Council (the Council) in June 2022. The plan is regularly updated, and the plan and progress reports are available online at metrotransit.org/public-safety.

Plan Work Areas

The Safety & Security Action Plan is organized around three areas of work. Each work area includes several detailed action items. Quarterly reports provide updates on these action items.

Work Area 1: Improving conditions on the system

This area includes action items designed to improve the experience of customers and employees when on the Metro Transit system. This includes improvements to infrastructure and equipment.

Example actions:

- Expanding layers of official presence on the system (Metro Transit Police Department, TRIP, supplemental security) to deter and more quickly respond to problematic behavior.
- Revising Code of Conduct and rolled out across stations and rider education campaigns.
- Expanding real-time monitoring of security cameras to increase coverage and help staff and police respond to hot spots.
- Improving facility conditions including increased cleaning, repairs, and enhancements that deter vandalism, including strategic use of public art installations.

Work Area 2: Training and supporting employees

This area includes efforts to understand and address Metro Transit employee security concerns and build employee skills to address conditions they experience on the system.

Example actions:

- Expanding training for transit employees, such as resiliency training and de-escalation training.
- Evaluating and improving Metro Transit's approach to peer support, a program that connects staff to trained peers who can provide confidential and referrals to professional counseling services support following critical incidents.
- Improving communication to employees following critical incidents.
- Improving internal communication and coordination across police, operators, and other frontline employees.
- Broadening training and career pathways within MTPD.

Work Area 3: Engaging customers and partners

This area includes efforts to involve Metro Transit customers and community partners in improving public safety on transit.

Example actions:

- Continuing campaigns educating riders on their role in creating a positive experience for everyone, including the rider Code of Conduct and anti-harassment and respect campaigns.
- Ongoing engagement via Great Day in Transit outreach events and scheduled listening sessions to get rider and community input.
- Growing the Adopt-a-Stop program.



Police Officers



CSOs



TRIP Agents



Supplemental Security



Community-based Organizations



Safety Ambassadors

Work Area 1: Improving Conditions on the System

Presence on the System

- **Police Officers:** Respond to and investigate all crimes reported on transit and at transit facilities and coordinate with partner state and local law enforcement agencies.
- **Community Service Officers (CSOs):** Part-time members of the MTPD who are enrolled in degree programs and on their way to law enforcement careers. They educate customers about the rules of riding and assist customers.
- **Transit Rider Investment Program (TRIP) Agents:** Inspect fares, assist riders, uphold the rules for riding, provide first aid, administer Narcan, and provide information about social services.
- **Supplemental Security Officers:** Monitor high-traffic locations to deter issues like smoking and littering, contact police when illegal activity is observed or suspected, and join TRIP Agents on their routes.
- **Community-based organizations:** Provide outreach on light rail to address community issues that appear on transit, such as unsheltered homelessness and substance abuse disorders.
- **Safety Ambassadors:** St. Paul Downtown Alliance staff support safety at downtown light rail stations and nearby bus stops by assisting visitors, cleaning areas, and serving as extra eyes for public safety.
- **Operations Staff:** Cleaners, public facility workers, and transit supervisors help monitor, clean, and maintain vehicles, stations, and other facilities across the system. All Metro Transit staff wear uniforms while on duty.

Transit Rider Investment Program (TRIP)

Legislative requirement: Provide an overview of the transit rider investment program under [section 473.4075](#) and program's structure and implementation.

Legislative requirement: Provide a description of all policies adopted pursuant to [section 473.4075](#), the need for each policy, and a copy of each policy.

Legislative requirement: Provide an overview of the activities of TRIP personnel, including specifically describing the activities of uniformed transit safety officials

TRIP is a Metro Transit program established by the Legislature under [Minnesota Statutes, section 473.4075](#), which calls for the establishment of non-sworn uniformed personnel who are responsible for a variety of duties that support the rider experience, including enforcing fare compliance and providing assistance to customers. The statute also requires the creation of an administrative citation program that decriminalizes fare non-compliance, reduces the penalties, and provides alternate citation resolutions. TRIP personnel are required to assist and connect riders to appropriate social services; provide navigation assistance; accompany customers who have a disability, are elderly, or request assistance; and advise customers regarding Metro Transit's Code of Conduct.





In October 2023, the Council adopted the TRIP policy and the resolution (see **Appendix 3**) that established the fine structure for administrative citations. The adopted policy establishes that the Council will implement TRIP in all its statutory requirements. Furthermore, under the policy, Metro Transit is responsible for implementing procedures that fulfill all aspects of TRIP based on community and stakeholder input, national best practices, and discussions with other transit agencies, business partners, and professional organizations.

Key details of the TRIP program include:

- Metro Transit began putting TRIP Agents onboard the METRO Blue and Green light rail lines in late February 2024, and on the METRO C and D lines in December 2024. The TRIP Program expanded to include the METRO A, B, E and Gold lines by the end of 2025. Customer and employee feedback, police calls for service, and other inputs are used to determine when and where personnel ride, which is evaluated on an ongoing basis so that resources are maximized
- All TRIP personnel are trained according to the standards prescribed by [Minnesota Statutes, section 473.4075](#), subdivision 5. Metro Transit provides training on the statutorily required topics to ensure that personnel are engaging with transit customers in a manner that is in line with TRIP requirements. TRIP personnel are trained to use naloxone (Narcan) and carry it with them as mandated under Minnesota Statutes, section 151.37, subdivision 12. They also receive training on how to safely de-escalate situations, how to perform CPR and offer first aid.
- TRIP Agents wear identifiable uniforms that are distinct from other customer-facing personnel such as police, security, and operations staff. These personnel carry two-way radios and aerosol devices that can be used for self-protection if needed.
- Metro Transit-employed TRIP Agents work over two shifts: 5 a.m. to 1 p.m. and 4 p.m. to midnight seven days a week. Contracted TRIP Agents work two shifts, seven days a week, between 6 a.m. and 10 p.m.
- Although the law requires teams of at least two, the TRIP program has found that it is more advantageous to work in groups of three agents on light rail trains and bus rapid transit due to vehicle size and capacity.

TRIP personnel have the following primary duties:

- Inspecting fares to ensure fare compliance.
- Issuing administrative citations.
- Educating riders on the Code of Conduct.
- Assisting customers with wayfinding, transit information, and other questions.
- Aiding customers with limited mobility or who otherwise may need assistance navigating platforms, transit centers, and vehicles.
- Providing outreach materials to individuals to connect them with services for mental health, substance abuse, housing and the Transit Assistance Program (TAP).
- Administering naloxone (Narcan) to individuals who are experiencing a drug overdose.

Staffing Presence on the System

TRIP Personnel

Legislative requirement: For each of the previous three calendar years, state the number of uniformed transit safety officials and community service officers who served as transit agents.

TRIP personnel are hired through two mechanisms: Metro Transit employees and external contractors.

On December 13, 2023, the Council approved an amendment to Metro Transit’s existing contract with Allied Universal to hire TRIP personnel. The TRIP Program launched in February 2024 with the TRIP personnel contracted through Allied Universal. In September 2024, Metro Transit began hiring employees to serve as TRIP Agents as well. In November 2025, the Council authorized Metro Transit to contract with Inter-Con Security to hire TRIP Agents. **Table 1** outlines TRIP personnel by roles and by year from 2023 – 2025.

Table 1: TRIP Personnel Broken Down by Type and Year

	As of Dec 31, 2024	As of Dec 31, 2025	End of 2026 goal
Metro Transit employees	20	78	157
Contracted employees	35 (Allied Universal)	52 (Inter-Con Security)	58 (Inter-Con Security)
TRIP Agents - Total	55	130	215
Supervisors	0	3	8
Assistant Managers	2	3	5
Manager	1	1	1
Total Personnel	58	137	229

Supplemental Security Program

As part of the Safety & Security Action Plan, Metro Transit has contracted supplemental security officers at transit facilities with the most calls for service and complaints from customers and employees. On November 3, 2025, Metro Transit executed a contract with Inter-Con Security to expand the number of locations with supplemental security officers. Security services under this contract started on November 30, 2025 and included the following 15 locations:

- Warehouse District/Hennepin Avenue Station
- Nicollet Mall Station
- Franklin Avenue Station
- Lake Street/Midtown Station
- 46th Street Station
- Terminal 1 Station
- Terminal 2 Station
- Snelling Avenue Station
- Hamline Avenue Station
- Lexington Parkway Station
- Victoria Street Station
- Dale Street Station
- Central Station
- I-35W & Lake Street Station
- Brooklyn Center Transit Center



Supplemental security also provide support to TRIP Agents on board light rail vehicles and perform roving patrols that check selected transit facilities once per day at the end of the service day. In 2025, supplemental security officers provided 126,644 hours of service, an increase over the 99,251 hours of service provided in 2024. Inter-Con Security provided 21,468 hours of service in December 2025, more than double the average number of hours provided over the other months in 2025.

Police and Community Service Officers

Legislative requirement: For each of the previous three calendar years, state the number of peace officers employed by the Metro Transit Police Department. State the average number of peace officers employed by the Metro Transit Police Department.

Metro Transit has been steadily growing its police department (MTPD) to meet the needs of our communities and growing transit system. Staffing includes both sworn Police Officers and part-time Community Service Officers in school training to pursue a law enforcement career. MTPD is committed to maintaining and cultivating a diverse department, reflective of the communities we serve. Nearly half of our force is made up of women and people of color. Our core values are honesty, service, and respect in all we do. MTPD is hiring for values and training for skills.

Table 2 shows our budgeted, annual average, and end of year count for both full-time and part-time Police Officers, and part-time Community Services Officers. On average, headcounts increased between 2024 and 2025. Full-time Police Officers went from 108 to 112 in 2025, part-time Police Officers from 26 to 24, and Community Service Officers from 14 to 22.

Table 2: MTPD Staffing (2023-2025)

	2023		2024		2025	
	Budgeted	As of Dec 31	Budgeted	As of Dec 31	Budgeted	As of Dec 31
MTPD Full-Time Police Officers	171	108	171	109	171	117
MTPD Part-time Police Officers (FTE equivalent)	12	5.8	12	5.4	12	4.8
MTPD Community Service Officers (26 hrs/week)	70	13	70	16	55	28
MTPD Admin Staff	34	30	34	33	40	35

Real-time Monitoring and Analysis

Metro Transit has expanded the use of real-time cameras to all light rail vehicles and continues to pursue additional real-time capability for bus cameras. Real-time camera feeds are monitored by the Real Time Information Center (RTIC) within the MTPD during most hours that transit is in service. Monitors on select buses remind customers that cameras are present while riding.

In 2025, staff in the RTIC logged a total of 7,979 hours of service supporting MTPD and Metro Transit operations. RTIC staff responded to requests, monitored hot spots throughout the system, and assisted with focused enforcement details conducted by MTPD on light rail lines. Overall, the RTIC continued to serve as a critical operational resource, enhancing situational awareness and supporting targeted enforcement efforts across the transit system.

Crime Rates

Legislative requirement: For each of the previous three calendar years, include data and statistics on crime rates occurring on public transit vehicles and surrounding transit stops and stations.

Metro Transit regularly reports reported crime data online at metrotransit.org/performance and provides detailed information on both crime data and police calls for service as part of the agency’s Safety & Security Action Plan quarterly updates at metrotransit.org/public-safety.

Appendix 2 shows a summary of all criminal citations issued by MTPD in 2023, 2024, and 2025. Citations are grouped by the statute under which they were issued. Unless otherwise indicated, all the citations listed were issued by fully sworn MTPD officers. Note that MTPD officers may issue citations under local ordinances as well as state statute.

Table 3 shows Total Crimes broken down by Group A Top 7, Group A All Other and Group B. The Group A Top 7 Crimes are a subset of Group A crimes that are anticipated to cause alarm and concern by the public because of the personal nature and severity of the crime. All other Group A crimes include the remainder of crimes that were determined by the FBI to be of greater significance and prevalence. Group B is a designation of crimes that are considered less serious offenses. It is important to note that we report all instances of Group B crimes and not just arrests, which is a deviation of crime reporting as defined by the FBI Uniform Crime Reporting National Incident-Based Report System (NIBRS). Details are available at ucr.fbi.gov/nibrs/2011/resources/nibrs-offense-codes.

Group A crimes decreased 12.2% in 2025 (816) compared to 2024 (942). Group B crimes increased, likely due to a 51.3% increase in proactive policing between 2025 and 2024.

Table 3: Total Crimes Reported by MTPD by Year and Broken Down by Group A and Group B Crimes¹

Year	2023	2024	2025
Group A Crimes: FBI Top 7 Crimes: Homicide, sex offenses, robbery, assault, larceny/theft from person, motor vehicle theft, and burglary/ breaking & entering	1,108	942	816
Group A Crimes: Other	3,275	2,432	2,618
Group B Crimes	3,385	3,895	5,090
Total Crimes	7,768	7,269	8,524

Finally, MTPD has increased proactive policing efforts, directing as many resources as possible to patrolling the system.

Table 4 shows the count of all crimes broken down by “crimes reported via proactive policing” which includes the following types:

- Curfew/Loitering/Vagrancy Violations
- Disorderly Conduct
- Drug/Narcotic Violations
- Drug Equipment Violations
- Counterfeiting/Forgery (Impersonation, Identity Theft)
- Fare Evasion
- Liquor Law Violations
- Trespass of Rail Property

Table 4: All Crimes Broken Down by Those That Tend to be a Result of Proactive Policing vs. All Other Reported Crimes

Year	2023	2024	2025
Crimes reported via proactive policing	3,556	3,477	5,261
All other crimes	4,212	3,792	3,263

¹ The [Adult-Use Cannabis Act](#) was passed in Minnesota in 2023, making cannabis use legal for adults and creating the opportunity for the expungement of eligible cannabis (marijuana) charges. In 2025, the MN Bureau of Criminal Apprehension began processing the expungements. As a result, the Metro Transit historical crime numbers will continue to change as expungements are processed going back to 2008. As of December 31, 2025, 37,796 expungements have been issued to MTPD and more will be coming.

Rider Code of Conduct

Legislative requirement: Provide an overview of the rider code of conduct and measures required under section 473.4065.

Minnesota Statutes, section 473.4065 requires the Council to adopt a rider Code of Conduct for transit riders, which must be posted in a prominent location at each light rail transit station, bus rapid transit station, and transit center.

Your Role as a Rider signage for public transit use was adopted by the Council on December 13, 2023. The signs includes both Code of Conduct and illegal acts. The Code of Conduct (See 'Required' and 'Note Allowed' sections) allows authorized transit representatives to order a person to depart transit property for violations if the person continues to violate the Code of Conduct after being warned once to stop. Illegal acts are prohibited from Metro Transit property and do not require a warning. Your Role as a Rider is posted on Metro Transit's website at metrotransit.org/rider-rules.

As of December 2025, all new signage, consistent with [Minnesota Statutes, section 473.4065 subdivision 1](#), had been placed at all required locations including 37 light rail stations, 174 bus rapid transit stations, and 22 transit centers².

With Your Role as a Rider fully implemented, Metro Transit through 2025 has continued to communicate with riders on specific topics and explored where additional information is needed. In early 2026 new Your Role as Rider images will be placed on all light rail vehicle doors as a communication aid for TRIP Agents and the MTPD.

Fare Enforcement and Compliance

Legislative requirement: For each of the previous three calendar years, identify the number of fare compliance inspections that were completed, including the total number and the number as a percentage of total rides.

TRIP's process for fare inspections consists of TRIP Agents in teams of at least two announcing themselves on the platform or in the vehicle and telling riders they should have proof of payment ready for inspection. When entering a vehicle, TRIP Agents move from one end to the other, and ask all riders to show their fares. Along the course of a trip, TRIP Agents will inspect fares as new passengers board.

Table 5 shows the total count of regular service fare inspections for each of the previous three calendar years (2023, 2024, 2025). The table also shows total ridership and % of ridership with fare inspections for light rail, bus rapid transit, and commuter rail services.

Table 5: Fare Compliance Inspections by Year

Year	2023	2024	2025
Regular service fare inspections	215,714	521,428	1,533,516
Ridership (Light rail, commuter rail, bus rapid transit)	22,095,746	23,800,472	23,947,436
Percent of light rail, commuter rail, and bus rapid transit ridership with regular service fare inspections	1.0%	2.3%	6.5%

² The 2024 Transit Safety & Rider Experience reported by platform count, not station count. To be consistent, we will report by station count moving forward.

Warnings and Citations Issued

Legislative requirement: For each of the previous three calendar years, state the number of warnings and citations issued by the Metro Transit Police Department and transit agents, including a breakdown of which type of officer or official issued the citation, the statutory authority for issuing the warning or citation, the reason given for each warning or citation issued, and the total number of times each reason was given.

Criminal Citations

Appendix 2 shows a summary of all criminal citations issued by MTPD in 2023, 2024, and 2025. Citations are grouped by the statute under which they were issued. Unless otherwise indicated, all the citations listed were issued by fully sworn MTPD officers. Note that MTPD officers may issue citations under local ordinances as well as state statute.

Table 6 shows the total number of criminal citations issued by MTPD for fare non-compliance between 2023 – 2025. Criminal citations can only be issued by MTPD Officers. From December 4, 2023 TRIP has been responsible for fare inspections and citations via the new administrative citations program.

Note:

- Between July 1 and December 4, 2023, no MTPD written warnings or citations for fare compliance were issued while the administrative citation program was being developed.
- Per MTPD policy and since the launch of the TRIP program, fare compliance warnings are no longer part of MTPD’s fare compliance role.
- MTPD issued citations in 2023 originated from officer-initiated fare inspections or calls for service. Criminal citations for fare non-compliance issued in 2024 and 2025 were issued after TRIP or dispatch requested officer support and were issued in addition to other criminal citations, such as citations for littering, trespassing, and obstruction.

Table 6: Total Criminal Citations for Fare Non-Compliance Issued by Statute³

Year	2023	2024	2025
Fare compliance warnings issued by MTPD officers	344	n/a	n/a
Criminal citations issued by MTPD officers under Minn. Stat. 609.855.1(1) and 609.855.1(a)(1): Unlawfully Occupy or Ride Transit Without Paying Fare	81	2	7
Criminal citations issued by MTPD officers under Minn. Stat. 609.855.1(2) and 609.855.1(a)(2): Presents falsified, counterfeit, photocopied, or other manipulated fare medium	10	0	0
Criminal citations and arrests under issued by MTPD officers under Minn. Stat. 609.855.1(3) and 609.855.1(a)(3): Sells, copies, reproduces, or created unauthorized fare medium	0	0	1
Criminal citations and arrests under issued by MTPD officers under Minn. Stat. 609.855.1(4) and 609.855.1(a)(4): Use or attempt to use fake or not valid fare medium for fare payment	1	0	1
Total Criminal Citations for fare non-compliance	436	2	9

³ This year’s report includes only citations and has removed court summons and complaints.

Fare Compliance Administrative Citations

Metro Transit instituted its administrative citation program on December 4, 2023 ([Minnesota Statutes, section 473.4075](#)).

Fare Inspection and Administrative Citations Process

When TRIP Agents encounter a person who does not have a valid fare, they may issue that person an administrative citation for fare non-compliance. The agent will ask for the individual's identification and then complete the citation form using this identifying information. If a person does not have any identification with them, the agent will ask them to verbally provide the information needed to complete the citation. If a person refuses to provide any information, the agent will ask them to exit the vehicle or step off the platform. Agents may call for police assistance if the person does not comply with this request.

For violations within a rolling 12-month period:

- First violation: \$35 (may be resolved through alternatives listed below)
- Second violation: \$55
- Third violation: \$75 and prohibited from accessing transit for 60 days
- Fourth/subsequent violation: \$100 and prohibited from accessing transit for 120 days

Fines must be resolved or appealed within 90 days. Metro Transit provides a process to appeal the citation and have the appeal heard by a neutral third party who is not associated with transit operations. If a citation is appealed within 90 days, Metro Transit provides the customer with a hearing before a neutral independent hearing officer. The hearing officer will listen to testimony and review the evidence to determine whether the citation was valid according to state law and Metro Transit policy. Hearings may be conducted in-person or remotely over the phone, via video conferencing, or through other virtual platforms.

Table 7 shows the total number of administrative citations for fare non-compliance issued by CSOs and TRIP Agents between 2023 – 2025.

Table 7: Total Administrative Citations Issued for Fare Non-Compliance

Year	2023	2024	2025
Administrative citations issued by CSOs under Minn. Stat. 609.855.1(1) and (3)	400	787	0
Administrative citations issued by TRIP personnel under Minn. Stat. 609.855.1(1) and (3)	n/a	1,084	2,180
Total administrative citations for fare non-compliance	400	1,871	2,180

Table 8 breaks down the administrative citations by the reason given for the citation and the count of citations for each reason.

Table 8: Reasons for Fare Compliance Administrative Citations Completed by TRIP

Year	2023	2024	2025
Unable/refuse to produce proof of payment	305	1,570	1,946
Invalid proof of payment	95	270	209
Non-compliant fare	0	3	2
Unknown / Other	0	28	23
Total administrative citations for fare non-compliance	400	1,871	2,180

Resolution of Administrative Citations

Legislative requirement: *If the council adopted an alternative resolution procedure pursuant to Minnesota Statutes section 473.4075, subdivision 8, provide a description of that procedure and the criteria used to determine financial hardship.*

Legislative requirement: *For each of the previous three calendar years, how frequently the [alternative resolution] procedure was used, the number of community service hours performed, and the total amount paid as prepayment of transit fares.*

In 2023, Metro Transit’s alternative resolution procedure for administrative fare compliance citations was used 12 times, generating \$195 in prepaid transit fare value through the purchase of \$20 stored value on Go-To Cards or \$5 stored value on TAP cards. In 2024, the procedure was used 33 times and resulted in \$465 in prepaid transit fare value through these fare-based alternatives. In 2025, the alternative resolution option was used 13 times, generating \$230 in prepaid transit fare value.

Overall, these alternatives supported fare compliance objectives by encouraging future transit use while providing flexibility for individuals experiencing financial hardship.

Those who receive an administrative citation for fare non-compliance may choose one of the ways listed below to resolve the fine. Our goal is to increase fare compliance, and these alternatives uphold that objective.

Alternatives to full payment of a first violation:

- Purchase \$20 stored value on Go-To Card or on the Metro Transit app. (Fine is waived.)
- Purchase \$5 stored value on a Transit Assistance Program (TAP) card for riders who qualify. (Fine is waived.)
- View and complete Transit School video course and purchase \$10 stored value on a Go-To Card or on the Metro Transit app. (Fine is waived.)

Improve Facility Conditions

Cleaning & Repair Standards

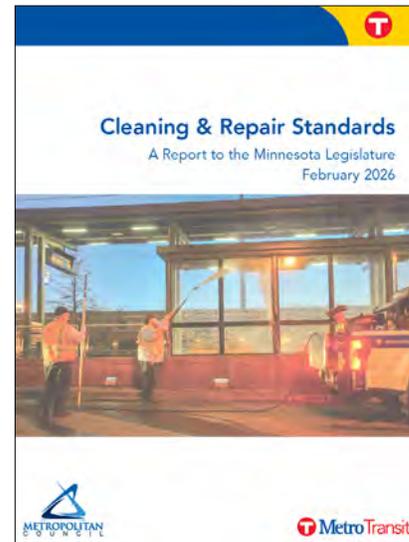
[Minnesota Statutes, section 473.412](#) required the Council to adopt standards on cleanliness and repair of transit vehicles and stations. A report on transit cleanliness and the ridership experience was also required to

be submitted to chairs and ranking minority members of the legislative committees with jurisdiction over transit policy and finance.

Consistent with this statute, the Council submitted the Cleaning & Repair Standards Reports in September 2023, September 2024 and February 2026. The reports include standards for cleaning and repairs, measures of success, public feedback, and other required reporting consistent with the statute.

The standards address:

- Cleaning
- Inspections
- Removal of graffiti and vandalism
- Repair of facilities damage most impactful to the customer experience:
 - Broken glass
 - Heat & light
 - Damage to shelters and bus rapid transit platforms, typically due to car crashes
 - Elevators



Better Bus Stops

Metro Transit is working to improve customer experience at bus stops. The Better Bus Stops Program focuses on adding shelters, improving accessibility, and adding lighting and heating at more bus stops systemwide. Adding light to shelters supports safer waiting conditions for riders. In 2025, light was added to 30 bus shelters through the Better Bus Stops program. 51% of all bus boardings occur at bus stops where shelters include light. 100% of rail stations have light available.

Public Art

Metro Transit uses public art to help deter graffiti and address damage to bus shelters, increase community engagement around bus stops, and support the local arts community.

Anti-graffiti repeating-pattern vinyl wallpapers designed by artists have been successfully installed on several interior walls, including Central Station skyway in 2025, Franklin Station in 2024, and Lake Street/Midtown Station in 2023.

Painted murals have also been successfully implemented to deter graffiti. Six signal or communications houses with frequent graffiti have received painted murals since 2023, and a painted mural was installed on the interior walls of the Woodlane Station Park & Ride in 2025. Anti-graffiti coating on painted surfaces makes it easy to remove graffiti when it does occur.

Bus shelter art clings have been installed at locations with frequent glass breakage and have been shown to reduce glass breakage and graffiti. Metro Transit has an ongoing program to rotate art clings at 25 - 30 shelters per year. Currently, there are 24 shelters with art clings as part of this program. In addition, shelter art clings have been installed on D Line and B Line shelters through partnerships with Walker Art Center, Juxtaposition Arts, and Rondo Community Land Trust.

Work Area 2: Training and Supporting Employees

Employee Feedback and Communication

Metro Transit regularly updates employees on Safety & Security Action Plan progress and provides employees with opportunities to share additional ideas and feedback. Employees receive regular updates on efforts to improve public safety on transit through internal newsletters, quarterly Employee Town Halls, and digital signage. Metro Transit leaders also receive updates as part of monthly Managers' Meetings. Additionally, a Senior Communications Specialist focused on public safety was onboarded in February 2025.

Metro Transit also regularly surveys employees about security concerns and reports back to employees on actions taken in response to surveys. More than 1,200 operators and other transportation staff completed a survey in fall 2024 that included questions about safety and security. A summary of results was shared at employee town halls and through the internal newsletter during the first quarter of 2025. Bus operators completed a similar survey in fall 2025 that included questions about safety and security. A summary of results will be shared with staff and reported out through the quarterly Safety & Security Action Plan update in early 2026 online at metrotransit.org/public-safety.

To share information about critical incidents with staff, Metro Transit follows a standard operating procedure that calls for all-staff communication following critical incidents. Metro Transit defines critical incidents as a suspected homicide, the death of an individual due to a collision, an incident resulting in a life-threatening injury to an employee, or an incident resulting in significant property damage that makes a facility unsafe/inaccessible. Metro Transit's General Manager sends all-staff emails when there is a critical incident on transit property. The Communications Team will continue to assess what more could or should be done to better meet staff needs, based on employee feedback.

Additionally, frontline staff receive real-time updates about security incidents that occur on or near transit property from supervisors as needed.

Metro Transit also created regular channels to improve communication between MTPD and frontline staff (e.g., operators, public facilities workers, etc.), including designating an MTPD liaison for each work facility and educating staff about police practices and policies. In 2025, the MTPD facility liaisons attended tabling sessions, town hall meetings, and other events throughout Metro Transit to educate and answer questions from frontline staff.

Employee Training

Metro Transit provides both required and optional training on a range of topics that relate to public safety and employee well-being.

Metro Transit offers [Red Kite](#) (resiliency) monthly classes to bus and train operators, which is being extended to include other frontline staff, including TRIP Agents and public facility workers. Additionally, de-escalation training is now a part of all new operator training and was expanded to other frontline positions in early 2025.

TRIP personnel are trained according to the standards prescribed by Minnesota Statutes, section 473.4075, subdivision 5. Metro Transit provides training on the statutorily required topics to ensure that personnel are engaging with transit customers in a manner that is in line with TRIP requirements. TRIP personnel are trained to use naloxone (Narcan) and carry it with them as mandated under Minnesota Statutes, section 151.37, subdivision 12. They also receive training on how to safely de-escalate situations, how to perform CPR, and offer first aid.

Metro Transit provides opportunities for MTPD employee training beyond those that are required to support avenues for promotions and career enrichment. Training courses for MTPD include Sworn Inservice (Use of Force/Taser/Less Lethal), New Pistol and Red Dot Sight (RDS) Transitions, Red Dot, Firearm, Law Enforcement Memorial Association (LEMA), Narcotic Search Warrants, and Women's Conference.

Employee Support Programs

Metro Transit's Peer Support Program offers support and resources to employees following stressful or traumatic incidents at work. Through the program, employees can speak with a fellow employee who has been trained to provide support and assistance following challenging incidents.

Metro Transit is developing a new model for the Peer Support Program that better meets the needs of frontline employees and their managers. Metro Transit hired three new staff in 2025 to strengthen the Peer Support Program.

Additionally, Metro Transit is developing a standardized approach to provide administrative leave to employees who are victims or witnesses to violence on the job. Metro Transit reviewed its administrative leave policy and there are ongoing policy discussions with internal stakeholders, including Labor Relations, ATU, and Workers Compensation regarding our approach on traumatic incidents.

Work Area 3: Engaging Customers and Partners

Continuous Customer Engagement and Education

Customer feedback informs our decisions, and that has led us to expand the available methods for riders to provide feedback. As we dedicate more resources to improving the rider experience, feedback is the most vital tool we have to measure the impact of the programs we have implemented.

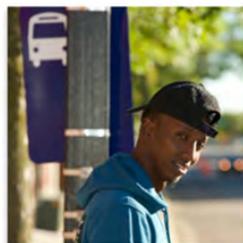
Customer Survey Results

In fall 2024, Metro Transit conducted a comprehensive survey of more than 2,700 riders. We invited customers as they rode our system to participate in the survey and also promoted it via digital signs at stations, social media posts, and emails to riders. This survey asked many of the same questions as the 2023 survey, allowing us to track changes in the rider experience over time.

For example, riders reported how safe they felt on buses, at bus stops, on trains, and at train stations. In all four areas, a greater share of riders felt safe than in 2023 (see **Figure 1**). As in 2023, riders were more likely to report feeling safe on-board vehicles than waiting for them, and more safe using buses than trains.



Figure 1: 2024 Customer Survey Results – Share of riders that felt more safe than the previous year



Aboard Buses	Waiting at Bus Stops	Aboard Trains	Waiting at Train Stations
64%	48%	41%	36%
Improved 3%	Improved 7%	Improved 8%	Improved 7%

Riders appreciated seeing uniformed presence on transit. They indicated that they were more likely to see MTPD Officers than in 2023. This survey also marked the first widespread effort to ask riders about the visibility and impact of TRIP Agents. Almost 70% of light rail riders reported seeing TRIP Agents when they rode “sometimes” or more often. Most respondents agreed that MTPD and TRIP Agents made transit feel safer.

Results from the fall 2025 survey will be available in Q2 2026 and will be incorporated into planning for future updates to the Safety & Security Action Plan and our overall work to improve transit safety and rider experience.

Outreach Events

Metro Transit has also continued an effort called Great Day in Transit, a once-a-month activity where employees can volunteer for shifts across our system. The mission is to be highly visible and have positive interactions with our customers. Each month ambassadors also assist with collecting feedback from riders on specific outreach initiatives. Through this effort, hundreds of Metro Transit employees have face-to-face conversations with riders about their experiences, dissuade disruptive behavior, and receive direct survey responses.

Ongoing Customer Feedback

We also continue to expand the ways that customers can provide feedback, including the Metro Transit app, website, phone, and text messaging. In 2025, Metro Transit partnered with Transit App to offer Metro Transit customers Transit App Royale features. Customers using Transit App can share their feedback through the Rate-My-Ride feature, providing valuable rider feedback about stops, vehicles, and the overall customer experience to the agency. Additionally, in September 2025, Metro Transit piloted new approaches to gathering feedback from ambassadors and customer service representatives as part of phase 1 Renew the Blue rail construction project. This effort used customer feedback to inform immediate steps to improve customer experience and generate insights to improve how we handle this work in the future.

Customer Support Partners

Metro Transit is developing resources to support riders experiencing homelessness and/or mental health crisis. The Transit Service Intervention Project (TSIP) was established in 2023 (Minnesota Laws 2023, chapter 68, H.F. 2887) to provide enhanced social services outreach on light rail transit lines. TSIP partner organizations identified and engaged individuals in need of services and referred them to the appropriate social services, including housing, economic assistance, and mental health screening. Per legislation, the TSIP pilot concluded in June 2024.

In 2025, Metro Transit committed to continue the work and plans to make additional investments to provide social services outreach through the new Transit Rider Social Services (TRSS) program. Metro Transit released a request for proposal for the TRSS program in the summer of 2025, and implementation is expected in Q1 2026. TRSS will build on the lessons learned from TSIP, such as the need to hire trained social workers to offer intensive referral services to support individuals facing homelessness, mental health and/or substance use challenges. The program has the potential to reduce MTPD calls for situations that involve a mental health crisis.

In addition, Metro Transit continues to invest in the Homeless Action Team (HAT). In Q2, HAT played a major role in the [Safe and Strong University Avenue initiative](#), an interagency effort to improve conditions along University Avenue and on the METRO Green Line. HAT led weekly outreach details with many new service providers who participated in the initiative. These include Breaking Free, Ramsey County Public Health Responders, and YouthLink. During Q2 and Q3, HAT made 1,909 contacts during outreach.



Text for Safety

Beginning in 2017, Metro Transit implemented the Text for Safety program to allow customers to discreetly report suspicious or unwanted behavior via text message. The program connects customers directly with trained Metro Transit staff who can respond in real time and coordinate a Transit Police response if needed. Text for Safety is particularly valuable in harassment situations where customers may not feel safe making a phone call.

In 2025, Metro Transit continued to monitor Text for Safety activity. On average, the agency receives 20-25 messages a day.

Public Safety Transparency

Metro Transit is committed to transparency and accountability by regularly providing employees, riders and the wider community ongoing updates about efforts to improve public safety on transit.

In 2025, Metro Transit continued its practice of providing quarterly updates to the Council in public meetings. These updates include information from the MTPD and progress on the Safety & Security Action Plan. The updates are also made publicly available online at metrotransit.org/public-safety. Additionally, Metro Transit and MTPD leadership presented testimony at the Capitol to provide further public accountability and engagement.

Transparency with Council Members and Metro Transit employees also increased. Beginning in Q2 2025, MTPD launched Transit Statistics (TSTAT), a monthly series that shares crime and response data with partners within the Council. TSTAT is held in person every other month and provides opportunities for questions and collaborative discussion with Council Members and Metro Transit staff. Each session also highlights an MTPD officer whose actions exemplify the value of “policing as a service.”

Adopt-A-Stop Program

Adopt-A-Stop is a program that helps businesses, individuals, community organizations and schools make a real difference in their neighborhoods by “adopting” local transit stops.

Metro Transit employees make regular visits to shelters (in some cases, daily) to make sure that they are clean and damage-free. An adopter joins us in this work and alerts us to special maintenance needs, reporting vandalism or suspicious activity. Any Metro Transit stop within the seven-county metro area is “adoptable.” This includes bus stops with and without a shelter, bus rapid transit stations, light rail stations, transit centers, and Park & Rides.

In November 2024, Metro Transit partnered with [The Listening House of Saint Paul](#) to have participants in their [WORK NOW](#) program regularly clean several Green Line stations and nearby bus stops. The pilot partnership ended in August 2025.

As of Dec. 31, 2025, 839 stops have been adopted.

Next Steps

Program Impacts

Legislative requirement: *Analyze impacts of the transit rider investment program on fare compliance and customer experience for riders, including rates of fare violations.*

Metro Transit planned and implemented several new initiatives over the course of 2023 that continued into 2024 and 2025. These efforts, combined with existing resources and programs, continue to hold promise in our efforts to improve transit safety and customer experience, as well as fare compliance.

In Fall 2024 more than 2,700 riders responded to Metro Transit's survey. Compared to the previous year (2023), results showed that a greater share of riders reported feeling safe on buses, trains, and at stops and stations (up 3–8 percentage points). Riders continued to feel safer on vehicles than while waiting, and safer on buses than trains.

In 2025, investments in TRIP have led to a six-fold increase in fare inspections compared to 2023. And administrative citations increased 16.5% in 2025 compared to 2024. Riders also recognized the benefits of having TRIP Agents on board. In the Fall 2024 survey, 66% of light rail riders agreed that TRIP Agents made transit feel safer, and 58% agreed that TRIP Agents made more riders pay the fare. TRIP Agents were also highly visible on light rail, with almost 70% of light rail riders reporting seeing TRIP Agents some of the time, most of the time, or almost every time they rode.

Results from the fall 2025 customer survey will help us better understand other impacts of investments in TRIP and other official presence. Results will be available in Q2 2026 and will be incorporated into planning for future updates to the Safety & Security Action Plan and our overall work to improve transit safety and rider experience.

Recommendations

Legislative requirement: *Make recommendations on changes to the administrative citation program.*

The administrative citation program has been underway for more than two years, and we are focused on ensuring it operates fairly and efficiently. By systematically collecting and analyzing feedback from employees, riders, and other stakeholders, we can pinpoint areas for improvement and strengthen the program. Findings from this ongoing evaluation will guide recommendations in future reports.

Legislative requirement: *Make recommendations on methods to improve safety on public transit and transit stops and stations.*

Two-thirds of Metro Transit customers report that official presence makes them feel safer (source: 2024 Customer Satisfaction survey). More research is underway to better understand how other Safety & Security Action Plan initiatives help improve public safety on transit. Beginning in 2025 Metro Transit sponsored research with the University of Minnesota to create a method for consistently measuring disruptive or inappropriate behaviors on board vehicles and at stations. We plan to use that method to evaluate outcomes of initiatives that aim to improve safety. This evaluation may lead to recommendations in future reports.

Conclusion

Enhancing transit safety and the rider experience remains a top priority for the Council. Metro Transit is increasing its official presence across the system, which helps deter unwanted and illegal behavior and reassures riders. Staff is actively educating customers about shared expectations for riding transit, maintaining clean and secure vehicles and facilities, and applying laws and policies consistently and fairly. These efforts are reflected in customer survey results, which show a growing sense of safety among riders.

In addition, the Council and Metro Transit continue to engage directly with riders and the broader community to better understand underlying challenges and collaborate on practical, lasting solutions. By combining strong system presence with meaningful engagement, Metro Transit is working to create a transit experience that consistently feels safe, welcoming, and reliable for all customers.

We remain committed to this ongoing work and will continue providing updates on our progress as these initiatives evolve.

Appendix 1: Rules for Riding

YOUR ROLE AS A RIDER



REQUIRED:

- Pay your fare
- Wear shirts, bottoms, shoes
- One fare = one seat
- Drinks must be covered
- Animals must be in a carrier (exception: service animals)



NOT ALLOWED:

- Sexual or discriminatory harassment
- Phone calls or music played on speaker
- Soliciting/gambling/panhandling/loitering
- Flammable or other hazardous items
- Large items that block the aisle
- Riding bikes/skating/skateboarding
- Vulgar language
- Eating



ILLEGAL:

- Interfering with operator/movement of vehicle (includes holding doors)
- Disorderly conduct
- Smoking/vaping or illegal drug use
- Sexual assault
- Vandalizing or littering
- Threatening or spitting on others
- Drinking alcohol
- Pooping or peeing
- Walking on tracks/trespassing

Violators can be removed from transit property.
Actions may result in added penalties.



Scan for more
on our Code
of Conduct.



Appendix 2 - Total Citations Issued by Statute, 2023-2025

Statute Reference	2023	2024	2025
609.855.3a(a)(1) Transit Crime - Smoke as defined in section 144.413, subdivision 4	227	1213	1730
609.605.1(b)(8) Trespass-Return to Property Within One Year	657	704	727
223.235 (MPLS) Possession of drug paraphernalia in a public place	357	367	466
364.45 (MPLS) Loiter with an open bottle	58	79	223
609.855.3a(a)(3) Transit Crime - Consume an alcoholic beverage	2	64	187
169.791.2(a) Traffic Regulation - Driver Must Carry Proof of Insurance when Operating Vehicle	78	73	166
609.855.3a(a)(6) Transit crime - Engage in disorderly conduct	3	25	127
169.06.4(a) Traffic Regulations - Failure to obey traffic control device	56	43	109
478.90(i) (MPLS) Parked within a bus stop zone	129	163	99
609.605.1(b)(3) Trespass-Premises of Another-Refuse to Depart	93	71	98
609.506.1 Give Peace Officer False Name/Birthdate/ID Card	67	101	96
609.50.1(1) Obstruct Legal Process-Lawful Execution Legal Process	51	79	91
385.50 (MPLS) Loiter with intent to solicit any act prohibited by law	86	40	87
171.24.2(a) Traffic - Drivers License - Driving After Revocation			86
609.855.3a(a)(2) Transit Crime - Urinate or defecate	11	46	83
609.855.2(a) Transit-Obstruct/Interfere w/Oper of Vehicle	66	79	71
169.34.1(a)(14) Traffic Regulation - Stopping/Standing/Parking Where Signs Prohibit Stopping		17	69
609.50.1(2) Obstruct Legal Process-Interfere w/Peace Officer	55	64	61
171.02.1(a) Drivers License - Driving without a valid license for vehicle class or type	19	35	53
171.24.2 Traffic-Drivers License-Driving After Revocation	50	61	48
609.487.6 Fleeing a Peace Officer By a Means Other Than a Motor Vehicle	50	50	45
588.20.2(4) Contempt of Court - Willful Disobedience to Court Mandate	2	25	45
246.01 (SP) Drink/possess open container of alcoholic beverage on public street/lane/alley/park/playground/r	15	22	43
609.72.1(3) Disorderly Conduct - Offensive/Abusive/Boisterous/Noisy/Obscene	48	41	41
609.85.6 Crimes Against Railroad- Trespass or Allow Animals on Track, Yard or Bridge	35	44	41
255.03 (SP) Possession of drug paraphernalia		12	35
157.03.a.22 (SP) Stop/stand/park in no-parking zone		1	33
171.20.2(a) Drivers' Licenses - Operate Motor Vehicle after License Suspension/Revocation/Cancellation	14	16	31
609.224.1(1) Assault-5th Degree-Fear of Bodily Harm or Death	11	14	27
478.90(v) (MPLS) Where signs prohibit stopping, standing or parking	3	22	25
171.24.1 Traffic-Drivers License-Driving After Suspension	15	10	24
609.72.1(1) Disorderly Conduct - Brawling or Fighting	39	13	23
171.08 Drivers' Licenses - No Drivers License in Possession or Fail to Display Upon Request	23	9	22
157.03.a.10 (SP) Stop/stand/park within an area designated as a bus stop for a length of 80 feet or as signed	23	15	22
169.13.2(a) Traffic - Careless Driving - Operate any vehicle carelessly on street or highway	11	15	22
617.23.1(1) Indecent Exposure-Public Place Willfully/Lewdly	4	12	20
169.791.3 Traffic Regulation - Driver Who Is Not Owner Must Later Produce Proof of Insurance If Required	3	6	20
609.224.1(2) Assault-5th Deg-Inflict or Attempt Bodily Harm	35	35	19
609.6057.2 Geographic restriction order - Violate order	3	13	19

Statute Reference	2023	2024	2025
169.06.5(a)(3)(i) Traffic Regulations-Failure to stop for traffic control signal	7	9	18
168.09.4 Motor Vehicle Registration - Operate Vehicle With Expired Registration	15	7	18
169.18.6(a) Traffic Regulation - Driving Wrong Way on One Way Street	8	8	18
169.14.1 Traffic - Duty to Drive with Due Care - Speed Greater than Reasonable	8	15	17
169.686.1(a) Traffic Regulation - Seat Belt Required - Driver and Passengers Must Use	2		16
609.595.3 Damage to Property-4th Deg-Intentional Damage-Other Circumstances	32	22	15
609.855.3a(a)(4) Transit Crime - Damages a transit vehicle/facility; Fourth degree criminal damage to property	5	9	14
609.78.1(4) Make Emergency Call-Police/Fire/Medical/Ambulance-No Emergency	2	4	14
152.027.6(d) Drugs - Synthetic Cannabinoid - Possess any amount of a synthetic cannabinoid	1	4	13
171.02.2 Drivers' Licenses - Driving without a Valid License Endorsement for Vehicle Driven	2	1	13
169.475.2(a)(1) Wireless Communications Device - Hold wireless communications device with one or both hands		1	12
169.79.1 Traffic Regulation - Vehicle Registration/Permit/Plates Required	17	9	12
364.40 (MPLS)Consume liquor/beer in public	8	9	12
609.735 Concealing Identity-Public Place		2	12
169.13.1(a) Traffic - Reckless driving; Drives Consciously Disregarding a Substantial or Unjustifiable Risk	4	2	11
171.05.1(a) Drivers' Licenses - Instruction Permit Violations - Persons 18 Years or Older - Requirements	5	1	11
617.23.1(3) Indecent Exposure-Engage in Lewd/Indecent Behavior	10	8	11
171.22.1(9) Drivers' Licenses - Display as Valid Any Canceled/Revoked/Suspended Driver's License	3	3	11
609.52.2(a)(1) Theft-Take/Use/Transfer Movable Prop-No Consent	8	8	10
609.224.1 Assault-5th Degree-Misdemeanor	5	9	10
609.66.1(a)(4) Dangerous Weapons-Metal Knuckles/Switch Blade	3	2	10
609.2242.1(2) Domestic Assault-Misdemeanor-Intentionally Inflicts/Attempts to Inflict Bodily Harm on Another	4	6	9
169A.35.3 Traffic - Open bottle law; Possession; crime described	3	4	8
171.24.3 Traffic-Drivers License-Driving After Cancellation	2	1	8
227.180 (MPLS)Public Urination Prohibited	14	9	8
609.72.1 Disorderly Conduct	10	9	7
97B.001.3 Trespass-Remaining on or return within one year to land prohibited after notice	22	14	7
609.855.1(a)(1) Transit Crime - Unlawfully occupy or ride transit without paying fare	5	2	6
19-201 (BC)Loitering	2	15	6
169.305.1(d) Traffic Regulation - Failure to Obey Traffic Signs on Controlled Access Highway	3	6	6
387.50 (MPLS)Possession of gambling device prohibited			6
169.19.4 Traffic regulations - Improper change of course or fail to signal lane change	7	4	6
169.14.2(a) Traffic - Speeding - Exceed Limit	3	5	5
629.75.2(b) Domestic Abuse No Contact Order - Violate No Contact Order - Misdemeanor	1	1	5
609.855.2(b) Transit-Distract Driver f/Safe Oper/Endanger Pass	2	3	5
223.230 (MPLS)Drug-possess drug paraphernalia	6	5	5
609.68 Unlawful Deposit of Garbage, Litter or Like	1	3	5
588.01.3(3) Contempt of Court - Constructive - disobedience of lawful judgment, order, or process of court		3	5

Statute Reference	2023	2024	2025
169.09.2 Traffic Collision - Driver Involved Fails to Stop for Collision - Driven or Attended Vehicle	3	1	4
12.64(a) (Bloomington) Possession of drug paraphernalia		8	4
169.21.1 Traffic Regulation - Pedestrian Fails to Obey Traffic-Control Signals		1	4
169.19.5 Traffic Regulations - Fail to signal for turn	1	2	4
169.06.5(a)(3)(iii) Traffic Regulations-Fail to stop for steady red arrow signal	2		4
169.20.1(b) Traffic Regulation - Fail to Yield Right of Way to driver on right - Controlled intersection	3	4	4
609.855.3a(a)(5) Transit Crime - Vandalism, defacement, or placement of graffiti	3	10	4
169.20.3(b) Traffic Regulation - Driver Fails to Stop for STOP Sign.	2	1	4
169.21.3(c) Traffic Regulation - Pedestrian Fails to Use Marked Crosswalk - Adj Intersections with Signals	1		4
169.475.2(a)(2)(ii) Wireless Communications Device - Engage in cellular phone or video call	1		3
169.34.1(a)(3) Traffic Regulation - Prohibitions; Stopping, Parking within Intersection			3
169.79.7 Traffic Regulation - Displaying License Plate -- Obscured Plate Violation	1		3
169.20.2 Traffic Regulation - Driver Turning Left Fails to Yield Right of Way to Oncoming Traffic	2	1	3
171.24.2(b) Traffic - Drivers License - Driving After Revocation; Participates ignition interlock			3
169.18.1 Traffic Regulation - Keep to the Right	1		3
609.855.3(a) Transit Crime - Throw or deposit litter while riding in public transit service vehicle		3	3
169.15.1 Traffic - Impeding Traffic - Drive at slow speed	1	1	3
169.797.2 Traffic Regulation-Uninsured Vehicle-Owner Violation	3	4	3
169.18.7(3) Traffic regulation - Failure to use designated lane	1		3
609.681 Unlawful Smoking	41	6	3
169.13.1(b) Traffic - Reckless driving; Racing on street or highway	1	2	3
169.18.8(a) Traffic regulation - following vehicle more closely than reasonable and prudent	1	4	3
393.90 (MPLS) Carrying weapons and facsimile firearms prohibited	7	2	3
171.27.1(a) Expiration of Drivers License - Over 21	2		3
169.06.4(f) Traffic Regulations - Fail to obey instructions of motorcycle road guard flagger	6		3
169.79.6 Traffic Regulation - License Plates Required on Front and Rear of Vehicle	2		3
609.546(2) Tamper With Motor Vehicle/Enter w/o Owner Permission	1	1	3
169.20.1(c) Traffic Regulation - Fail to Yield Right of Way to Cross Traffic - Uncontrolled T-intersection		1	3
609.5632 Arson-5th Degree-Sets Fire to Real or Personal Property	2	5	3
439.20(5) (MPLS) Allowed Vehicles on Nicollet Mall-Passenger Vehicles	3	1	3
169.793.1 Traffic Regulation - Insurance - Possession of Invalid, Altered, or Fictitious Insurance ID card	3	2	3
169.222.4(d) Traffic Regulation - Operation of Bicycle - Fail to yield to pedestrian/give audible signal			2
169.55.1 Traffic Regulation - Lights On All Vehicles; Lights or Reflectors Required	2		2
169.48.1(a)(1) Traffic Regulation - Vehicle Lighting; Lights to Be Displayed Sunset-Sunrise		1	2
171.02.1(b) Drivers License - Driving with more than 1 valid license			2
168B.03 Abandon Motor Vehicle on Public/Private Property Without Consent of Property Owner	11	7	2
169.19.1(b) Traffic regulations - Turning at intersections - Left turn on other than one-way roadways		1	2

Statute Reference	2023	2024	2025
609.74(1) Public Nuisance-Annoy/Injure/Endanger Safety	2	4	2
478.90(b) (MPLS)Parked within 5 feet of alley or driveway			2
169.50.3 Traffic Regulation - Relectors Required			2
270.01 (SP)Gaming and fraudulent devices and practices in gaming, and cards/dice/games or chance prohibited			2
385.160 (MPLS)Indecent conduct	2	2	2
272.03 (SP)Loitering for unlawful purpose			2
169.21.2(a) Traffic Regulation - Driver Fails to Yield to Pedestrian in Crosswalk-No Traffic Signals-1st Off-M	1	2	2
169.34.1(a)(4) Traffic Regulation -- Prohibition; Stopping / Parking w/in 10 ft Fire Hydrant	2		2
169.475.2(a)(2)(iii) Wireless Communications Device - Access video content, images, games, software applications			2
609.605.1(b)(9) Trespass-Enter Locked/Posted Construction Site			2
609.74(3) Public Nuisance-Act or Omission Declared by Law		1	2
169.34.1(a)(5) Traffic Regulation - Prohibitions; Stopping, Parking on Crosswalk			2
609.85.5 Crimes Against Railroad-Place Obstruction on Track			2
609.66.1(a)(1) Dangerous Weapons-Recklessly Handle or Use	1		2
169A.36.4(1) Cannabis open package - Owner/Driver of motor vehicle; Not compliant packaging or container			2
168A.30.2(4) Motor Vehicle Title - Fail to Notify Department of Any Fact Required			2
223.10 (MPLS)Possessing injection equipment	1		2
169.18.7(1) Traffic regulation - Failure to drive in single lane		2	2
169.09.4 Traffic Collision - Collision with Unattended Vehicle - Notify Victim or Police			2
49 CFR 392.82(a)(1) CMV - use a hand-held mobile telephone while driving a CMV			2
169.18.4 Traffic Regulation - Passing on Right When Prohibited	1		2
280.08.a (SP)Urinating in public	9	3	2
169A.35.2 Traffic - Open bottle law; drinking and consumption; crime described	1	1	2
340A.503.1(a)(2) Liquor-Consumption by persons under 21	3	1	2
169A.27.1 DWI - Fourth-Degree Driving While Impaired; Described		1	2
169.19.1(d) Traffic regulations - Turning at intersections - Left turn from 1-way to 2-way roadway			2
169A.36.2 Cannabis open package - Cannabis use in motor vehicle on street or highway prohibited			2
169.18.5(a) Traffic regulation - unlawful passing - when lane is not clearly visible and not free of oncoming tr			2
171.05.2b(b) Drivers' Licenses - Instruction Permit Violation- Under 18 Yrs must be supervised.			2
250.01 (SP)Possess/sell/distribute/administer/dispense/prescribe any cocaine/marijuana/ opium/cannabis indic		1	1
169.18.7(4) Traffic regulation - Driving in bicycle lane	1		1
151.37.1 Pharmacy - Legend Drugs- Unlawful Possess/Sell/Give Away/Barter/Exchange/ Distribute			1
385.380(b)(2) (MPLS)Trespassing-Sign		1	1
169.49(a) Traffic Regulation - Headlamps Required on All Motor Vehicles, Except Motorcycles			1
169.20.1 Traffic Regulation - Driver Approaching Intersection Fails to Yield Right of Way		1	1
617.23.1(2) Indecent Exposure-Procure Another to Expose			1
152.095 Drugs - Advertise Drug Paraphernalia			1

Statute Reference	2023	2024	2025
169.06.6(a)(2) Traffic Regulations - Don't Walk - Pedestrian Not to Start Crossing When Steady or Flashing			1
169.791.4 Traffic Regulation - Owner Who Is Not Driver Must Later Produce Proof of Insurance If Required			1
169.19.1(a) Traffic Regulations - Turning at Intersections - Right Turn Violation	2		1
151.46 Pharmacy - Knowingly purchase or receive a prescription drug	1		1
609.855.1(a)(3) Transit Crime - Sell, copies, reproduces or created unauthorized fare medium			1
478.600(a) (MPLS) Parking in a No parking zone	4	1	1
169.19.2 Traffic regulations - U turn	1	1	1
169.793.1(1) Traffic Regulation - Issue, Display, Possess Insurance ID Card when Insurance Not In Force	2		1
624.714.7a(a) Carry Weapons Without Permit - Notify w/in 30 Days of Address Change, Loss or Destroyed Permit			1
478.90(f) (MPLS) Parked within 20 feet of a crosswalk at intersection			1
609.66.1(a)(5) Dangerous Weapons-Possesses any other dangerous article or substance	1	1	1
152.0264.3(1) Cannabis - 3rd Degree - Sale of more than two ounces of cannabis flower			1
609.686.1 False Fire Alarms/Tamper w/Fire Alarm System			1
169.797.3 Traffic Regulation-Uninsured Vehicle-Driver Violation	4	3	1
19-1003 (BC) Abandoned vehicle			1
169.974.2(a) Traffic Regulation - Motorcycle - Driving on street or highway without endorsement			1
169.48.1(a)(3) Traffic Regulation - Vehicle Lighting; Lights to Be Displayed- Any Other Time Visibility is Impaired			1
169.974.2(c) Traffic Regulation - Operate motorcycle with expired permit			1
609.855.1(1) Transit Crime - Unlawfully Occupy or Ride Transit Without Paying Fare	76		1
@588.01.3(7) Contempt of Court - Constructive - Other unlawful interference with court process or proceedings			1
245.01 (SP) Drinking or allowing drinking in public	1	1	1
169.14.5 Traffic - Speeding - Exceed Speed Limit Posted in Local Jurisdiction Speed Zones	1		1
169.685.4a(a)(1) Traffic Regulations - Child Passenger Restraint System-Child Under 2/Internal harness/Rear facing			1
609.2231.1(b) Assault - 4th Degree - Peace Officer - Physically Assaults			1
342.09.1(b)(1) Cannabis - Use, possess, or transport cannabis or hemp products under 21 years of age			1
169.20.7(a) Traffic Regulation - Driver Fails to Yield Right of Way to Transit Bus		7	1
624.21 Sale/Possession/Explode/Advertise/Use Fireworks			1
169.06.5(a)(1)(i) Traffic Regulations-Failure to Yield to Vehicle/Pedestrian	1	1	1
84.795.4(2) Off-Highway Motorcycle-Operate Careless/Reckless			1
169.06.5(a)(1)(ii) Traffic Regulations-Failure to Yield to Pedestrian in Crosswalk			1
169.34.1(d) Traffic Regulation - Prohibitions; Stopping, Parking When Ordered by Peace Officer to Proceed	1		1
609.2242.1(1) Domestic Assault-Misdemeanor-Commits Act to Cause Fear of Immediate Bodily Harm or Death	1		1
169.35.2 Traffic Regulation - Parking - Parallel No Curb			1
169A.36.3(1) Cannabis open package - Possess in motor vehicle; Not compliant packaging or container			1

Statute Reference	2023	2024	2025
609.684.3 Toxic Substances-Use for Intoxication Prohibited	8	6	1
609.324.7(a)(2) Prostitution-Prostitute-Hired, Offers or Agrees to be Hired by 18 Year Old or Older			1
171.24.5 Traffic-DL-Driving after cancellation-inimical to public safety		1	1
169.18.10(b) Traffic Regulation – Multi-lane slow moving vehicle move to right			1
171.27.1(b) Expiration of Drivers License - Under 21			1
169.06.5(a)(1)(iii) Traffic Regulations- Green Indication-Pedestrians			1
168.09.3(c) Motor Vehicle Registration - No Plates or Insignia Self-Propelled Under 27,000 Pounds and All Other			1
169.26.4(b) Railroad Crossing - Pedestrian - Fail to stop - audible/visible/hazardous proximity to train			1
609.745 Permitting Public Nuisance			1
609.505.1 Falsely Reporting Crime		3	1
609.78.2(2) Emergency Telephone Calls/Communications - Place Fictitious Emergency 911 Call to Prompt Response			1
169.30(b) Traffic Regulation - Failure to Stop at Stop Signs or Stop Lines at Entrance to Through Highway		4	1
225.02.a (SP)Cannot keep, carry or have in possession any military-type, assault, or stolen weapon or knife	2	4	1
609.506.3 Give Court Official False Name/DOB-M	4	3	1
152.0264.4(a)(1) Cannabis - 4th Degree - Sale of not more than two ounces of cannabis flower			1
168.09.1 Motor Vehicle Registration - Operate Unregistered Vehicle/Without Plates on Public Streets/Highways	1	1	1
609.855.1(a)(4) Transit Crime - Use or attempt to use fake or not valid fare medium for fare payment			1
609.52.2(a)(3)(ii) Theft of Services			1
169.09.5 Traffic Collision - Failure to Notify Owner/Police of Damaged Property		1	1
169.34.1(a)(1) Traffic Regulation - Prohibitions; Stopping, Parking on a Sidewalk	1	8	1
169.64.10(a)(1) Traffic Regulation- Equip Vehicle - Material or Equipment That Covers Head or Tail Lamp or Reflector			1
169.18.5(b)(1) Traffic regulation - unlawful passing - approaching crest of grade or curve			1
169.685.4a(a)(2) Traffic Regulations - Child Passenger Restraint System-Age 2 or older/Internal harness/Front facing			1
171.09.1(f)(2) Drivers' Licenses-Driving restrictions--Non-alcohol/Controlled substance; violations			1
169.71.4(1) Vehicle - Window Restrictions - Windshield Tinted or Glazed			1
171.11 Drivers' Licenses - Failure to Obtain New Driver's License after Changing Name or Address		1	1
342.09.1(b)(7) Cannabis - Give, no remuneration cannabis flower/hemp edibles/products to under 21 years old			1
609.605.1(b)(4) Trespass-Occupy/Enter Dwelling/Locked/Posted Build	2		1
169.19.3 Traffic regulations - Starting parked car			1
609.605.1(b)(7) Trespass-Return to Property-To Harass/Abuse/Threat	3		1
624.714.1b(a) Carry/Possess Pistol - Permit and Id Card in Possession and Displayed on Demand by Officer			1
169.34.1(a)(2) Traffic Regulation - Prohibitions; Stopping, Parking in Front of Private or Public Driveway		1	1

Statute Reference	2023	2024	2025
168A.30.2(3) Motor Veh Title - Fail to Deliver Certificate to Transferee within 10 Days			1
169.18.5(b)(3) Traffic regulation - unlawful passing - against signs		1	1
85.20.6 Littering			1
169.06.5(a)(3)(ii) Traffic Regulations - Pedestrian Failure to Stop for Steady Red Traffic Control Signal			1
168.09.3(a) Motor Vehicle Registration - No Plates or Insignia Registered Under Section 168.187			1
16B.58.1 State Parking Facilities - Unauthorized Parking Prohibited			1
609.855.1(2) Transit Crime - Presents falsified, counterfeit, photocopied, or other manipulated fare medium	10		
169.14.2(a)(6) Traffic - Speeding - Exceed Limit - 10 mph - Alley	2		
169.974.2(a) Traffic Regulation - Motorcycle - Driving without endorsement	2		
518B.01.14(a) Domestic Abuse - Violate Order for Protection		2	
609.78.1(2) Emergency Telephone Calls/Communications-Secure Telephone-False Emergency	1		
518B.01.14(b) Domestic Abuse - Violate Order for Protection-Misdemeanor		1	
609.855.3(a)(1) Transit Crime-Operate Elect Device-Amplified Music	1		
152.0263.3(1) Cannabis - 3rd Degree -Possess more than 4 ounces less than 1 pound cannabis flower not in residence	2	1	
169A.20.1(5) Traffic - DWI - Operate Motor Vehicle - Alcohol Concentration 0.08 Within 2 Hours		1	
12.64(a) (BLOOMINGTON ONLY) POSSESSION OF DRUG PARAPHERNALIA	2		
253.01 (SP)Inhale or breathe glue, paint or other substance capable of inducing intoxication, elation, irritation	1		
588.10 Contempt of Court - Penalty	1		
152.092(b) Drugs - Possession of Drug Paraphernalia - Use/Possession - Violate paragraph (a) two or more times	2		
169.06.7(a) Traffic Regulations - Flashing Red Signal		1	
169.222.4 Traffic Regulation - Operation of Bicycle - Riding on Roadway or Shoulder - Violations	1	1	
11-105 (BC)Consume in public	4		
385.380(b)(1) (MPLS)Trespassing-Refuse to Depart or Return within 1 year of Demand		2	
609.2231.11(a) Assault-4th Deg-Assault Operator or Throw/Transfer Bodily Fluid or Feces on Transit Operator		1	
617.81.2(a)(iii) Nuisance-Maintain a Public Nuisance in Violation of 609.74, clause (1) or (3).		1	
169.09.13(d) Traffic Accidents - Improper Disclosure of Accident Report Information		1	
88.171.8 Forestry-Open Burning-Prohibited Garbage		1	
169.34.1(a)(7) Traffic Regulation - Prohibition; Stopping/Parking w/in 30 ft Beacon, Stop Sign, Traffic Control		2	
169.685.5(a) Traffic Regulation - Child Passenger Restraint System - Not Equipped and Installed		1	
169.34.1(b) Traffic Regulation - Prohibitions; Stopping, Parking; Moving Vehicle Not Owned into Prohibited Area	1	2	
169.20.5(a) Traffic Regulation - Driver Fails to Yield Right of Way to Emergency Vehicle	1	2	
169.18.8(c) Traffic regulation - failure to stay 500 ft behind emergency vehicle in response to emergency		2	
609.78.1(6) Make or Initiate Call Knowing No Emergency Exists w/ Intent to Disrupt, Interfere Emergency Services		2	

Statute Reference	2023	2024	2025
171.05.2 Drivers' Licenses - Instruction Permit Violations - Persons Under 18 Years of Age	1		
609.855.1 Transit Crime-Unlawfully Obtain Services	3		
609.226.1 Harm Caused by a Dog-Great/Substantial Bodily Harm		1	
341.20 (MPLS)Fail to pay taxi cab fare-defraud driver or owner		1	
169.345.4 Traffic Regulation - Unauthorized Use of Parking Certificate for Physically Disabled		1	
169.18.3(1) Traffic Regulation - Passing - Overtaking Vehicle Fails to Pass to Left/Safely Clear	1	1	
609.3243 Loitering with Intent to Participate in Prostitution	1		
609.855.3(a)(4) Transit Crime - Throwing or Deposits Litter	1		
169.346.1(5) Traffic Regulation-Physically Disabled; park transit stop	5	4	
157.03.a.17 (SP)Stop/stand/park vehicle on private property of any person without consent of property owner	2	1	
169.35.1 Traffic Regulation - Parking - Parallel to Curb	2		
169.974.2(d)(3) Traffic Regulation-Violation of Motorcycle Instruction Permit-Driving Without Protective Headgear	2		
12.09(a) (Bloomington)Trespass in or on private property	8	1	
624.25(2) Fireworks-Explosive-Less Than 35 Pounds	1		
609.50.1(3) Obstruct Firefighting-Interfere/Obstruct	1		
478.90(m) (MPLS)Obstruct traffic by parking alongside or opposite street excavation or obstruction		4	
609.50.1(4) Obstruct Ambulance Personnel While Attempting to Provide Emergency Care	1		
163.02 (SP)Abandon motor vehicle on any public/private property without consent	1		
169.444.1 Traffic Regulation - School Bus - Stop Signal Extended/Red Lights Flashing - Other Drivers to Stop		1	
169.14.2(a)(7) Traffic - Speeding - Exceed Limit - 25 mph		1	
169.471.1 Traffic Regulation - Television Installed in Vehicle - Images May Not Be Visible to Driver	1		
169.20.4 Traffic Regulation - Driver Entering/Crossing Roadway from Non-Roadway Fails to Yield		1	
609.506.2 Giving Peace Officer False Name-of Another Person	1		
609.74(2) Public Nuisance-Interfere/Obstruct/Render Dangerous Public Road/Water		2	
152.027.2 Drugs - Possess Schedule 5 Controlled Substance		1	
255.03 (SP)Possession of drug paraphernalia	56	2	
169.475.2(a)(2) Wireless Communications Device - Engage in cellular phone or video call	1		
144.417.2(b) Smoking in Public - Smoking in Area where Smoking Prohibited or Restricted	36		
609.52.2(a)(11) Theft-Alter/Possess/Sell/Buy-Property Serial Number		1	
152.092(a) Drugs - Possession of Drug Paraphernalia - Use or Possession Prohibited	30		
168.092.1 Motor Vehicle Registration – 21-day temporary vehicle permit violation		3	
169.21.3(a) Traffic Regulation - Pedestrian Crossing Roadway Not at Crosswalk Fails to Yield Right of Way	1	1	
168.10.3(3) Motor Vehicle Registration - Display Anothers Plates		1	
340A.503.3 Liquor-Possession by Person Under 21	1	1	
169.475.2(a)(3) Wireless Communications Device - Access video content, images, games, software applications	2		
609.855.1(4) Transit Crime - Use or attempt to use fake or not valid fare medium for fare payment	1		
168.101.2a Ownership/Registration of Cars/Trucks - Fail to submit register within 10 days	1		

Statute Reference	2023	2024	2025
12.09(b) (Bloomington)Trespass-Enter premise after person has been served with a trespass notice	21	4	
609.605.1(b)(11) Trespass-Cross Into or Enter Public or Private Area Cordoned Off by Peace Officer	1		
343.21 Overwork/Mistreat Animals-M	1		
171.27(a) Expiration of Drivers License - Over 21		1	
169.222.6(a) Traffic Regulation - Operation of bicycle at night w/o required equipment		1	
169.48.1(a)(2) Traffic Regulation - Vehicle Lighting; Lights to Be Displayed - Rain, Snow Sleet		1	
609.855.3(a)(2) Transit Crime-Smoke/Carry Lighted Paraphernalia	22	1	
168.28 Registration - Motor Vehicle Subject to Tax	1		
151.40.1 Pharmacy - Possess/Control/Manufacture/Sell/Furnish/Dispense/Dispose of Hypodermic Syringes/Needles	2		
171.27.1(c) Expiration of Drivers License - Provisional License		1	
157.03.a.16 (SP)Stop/stand/park vehicle at any place where official signs prohibit stopping	1		
168A.30.2(2) Motor Vehicle Title - Fail to Mail/Deliver Certificate of Title to Dept.w/i Timeframes Specified	1		
385.65 (MPLS)Interference with pedestrian or vehicular traffic	1		
609.605.4(d) Trespass-School Property-w/in one year	3	1	
12.20(a)(4) (Bloomington)Public indecency prohibited - urinates or defecates in a public place or setting	2	2	
152.027.4(a) Drugs - Possess/Sale Small Amount of Marijuana - No Remuneration	4		
169.974.5(e) Traffic Regulation - Operate Motorcycle - Same lane as other vehicles - exclude other mc w/ consent	1		
19-206 (BC)Drunkness - Any person found in a state of open drunkenness or intoxication in a public place.	4	8	
169A.20.1(1) Traffic - DWI - Operate Motor Vehicle Under Influence of Alcohol		1	
19-206 Drunkness - Any person found in a state of open drunkenness or intoxication in a public place	1		
478.90(d) (MPLS)Parked within 10 feet of a fire hydrant	1	1	
221.141.1c Motor Carriers - Insurance or Bond - Fail to Maintain Certificate of Insurance (Interstate)		1	
169.34.1(a)(12) Traffic Regulation - Stopping/Standing/Parking on Roadway Side of Stopped/ Parked Vehicle	1	1	
169.14.2(a)(1) Traffic - Speeding - Exceed Limit of 30 mph - Urban District		1	
478.90(p) (MPLS)Parked where temporary no park signs	9	23	
169.57.1(b) Traffic Regulation - Vehicle Signals - Sale/Operation Prohibited without Rear lights	1		
88.171.8(a) Forestry-Open Burning-Garbage-by a Person		1	
169.57.2(a) Traffic Regulation - Vehicle Signals - Turn Signal Required on Vehicle	1		
169.34.1(a)(15) Traffic Regulation - Stopping/Standing/Parking Where Signs Prohibit Stopping	25	70	
169.14.2(a)(3) Traffic - Speeding - Exceed Limit 55 mph Where Appropriate	1	1	

Appendix 3 - TRIP Policy and Resolution

POLICY

Transit Rider Investment Program Policy



RF 1-8

Category: Regional and Foundational Policies

Business Unit Responsible: MT: Operations

Policy Owner: Metro Transit, Deputy Chief Operations Officer

Policy Contact: Leah Palmer, Transit Rider Investment Program Interim Manager

Synopsis: This policy establishes the Transit Rider Investment Program pursuant to [Minnesota Statutes, section 473.4075](#).

POLICY

The Metropolitan Council will implement the Transit Rider Investment Program (TRIP) and deploy personnel to educate and assist riders, improve the transit experience, perform fare inspections, and issue administrative citations in accordance with Minnesota Statutes section 473.4075. The Metropolitan Council will authorize staff to establish procedures to govern training TRIP personnel, TRIP personnel uniforms, issuing administrative citations, and contesting administrative citations.

PURPOSE & SCOPE

In support and furtherance of the Council's commitment to providing safe and reliable public transportation, the Minnesota legislature created TRIP, which was signed into law by Governor Walz during the 2023 legislative session.

This law requires the Council to establish a program that includes personnel whose authorized responsibilities are as follows: to aid customers who may need assistance using the transit system; to inform customers regarding Metro Transit's code of conduct; to equitably enforce fare compliance and issue administrative (non-criminal) citations for fare non-compliance as appropriate; and to connect individuals experiencing homelessness, chemical dependency, and/or mental health issues with the appropriate social services.

IMPLEMENTATION & ACCOUNTABILITY

The Council's Metro Transit division is responsible for implementing this policy in accordance with applicable state laws. TRIP procedures for personnel training and operations, as well as administrative citation issuance and resolution, will be based on community and stakeholder input, national best practices, and discussions with other transit agencies and professional organizations.

Metro Transit staff will:

- Ensure that TRIP personnel are wearing the designated uniform
- Establish a fine schedule for administrative citations by resolution
- Establish a process for individuals to contest an issued citation and fine by identifying an administrative citation Hearing Officer to review contested citations and determine a resolution. An authorized Hearing Officer of the contested Metro Transit citations will not be an employee of Metro Transit.

The council will provide a comprehensive report on TRIP activities to the designated legislative committees by February 15 of each year, beginning in 2024.

Resources

Statutory Resources

Minn. Statute section 474.4075

History

Version 1 - Approval Date (Business Item 2023-2225 JT)

10/11/2023

Next Content Review Date

METROPOLITAN COUNCIL RESOLUTION NO. 2023-19

RESOLUTION AUTHORIZING THE ESTABLISHMENT OF THE TRANSIT RIDER INVESTMENT PROGRAM

WHEREAS, the Minnesota Legislature has authorized the Metropolitan Council to create a program that supports a positive transit customer experience;

WHEREAS, this legislation grants the Council the ability to issue non-criminal administrative citations;

NOW, THEREFORE, BE IT RESOLVED:

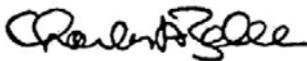
1. THAT the Council establish the Transit Rider Investment Program that provides for personnel to inspect fares, issue administrative citations, and assist customers.
2. THAT, as part of the Transit Rider Investment Program, the Council establishes a fine schedule for administrative citations that are issued for fare non-compliance.
3. THAT, in a rolling 12-month period, the following fine schedule applies:

Year	2023	2024
First violation	\$35	Alternatives to payment: <ul style="list-style-type: none"> • Load \$20 to a stored-value card or onto mobile application • View a Transit School video and purchase a \$10 stored-value card or mobile application product • Load \$5 to a Transit Assistance Program (TAP) stored-value card (subject to eligibility requirements) Reduction of payment: <ul style="list-style-type: none"> • View a Transit School video to reduce fine to \$25
Second violation	\$55	
Third violation	\$75	Enhanced penalty: Prohibited from accessing transit service for 60 days
Fourth and subsequent violation	\$100	Enhanced penalty: Prohibited from accessing transit service for 120 days

Individuals wishing to contest the citation will be referred to a neutral party not associated with the Council’s transit operations for resolution.

If, after 90 days, the individual does not contest the citation or pay the fine, the Council reserves the right to refer the debt to a collections process or agency.

Adopted this 11th day of, October 2023



Charles A. Zelle, Chair



Bridget Toskey, Recording Secretary

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